

Leading In Times Of Uncertainty

What Senior Leaders Can Do

	GOING WELL	DO BETTER
Agree Agree on top priorities and consider possible scenarios in navigating this season of uncertainty; provide clear and specific guidance to your managers and departments on key priorities, and what to stop doing, for now, to make space for these priorities	<input type="radio"/>	<input type="radio"/>
Divide Divide the challenges and risks that surface between designated partners at the table to secure swift response times while involving key departments	<input type="radio"/>	<input type="radio"/>
Triage Triage new challenges and risks efficiently by agreeing who coordinates the information flow, decision making, communication cascade and meeting agenda/follow up	<input type="radio"/>	<input type="radio"/>
Communicate Communicate frequently and directly; you need to be seen and heard as your organization looks for leadership, transparency and direction. Get the tone right, iterate based on employee feedback	<input type="radio"/>	<input type="radio"/>
Support Support the managers and teams visibly and personally, with focus on who needs you the most; boost morale by showing up with care, confidence and appreciation	<input type="radio"/>	<input type="radio"/>
Meet Meet frequently to share updates on key priorities, new challenges that emerged with proposed partners to respond, and confirm key messages to speak as one voice	<input type="radio"/>	<input type="radio"/>



Check

Friday Spot-Check: what is working well, where can you step up/improve next week? What else can you do?