Leading In Times Of Uncertainty

What Senior Leaders Can Do

**Agree**
Agree on top priorities and consider possible scenarios in navigating this season of uncertainty; provide clear and specific guidance to your managers and departments on key priorities, and what to stop doing, for now, to make space for these priorities.

**Divide**
Divide the challenges and risks that surface between designated partners at the table to secure swift response times while involving key departments.

**Triage**
Triage new challenges and risks efficiently by agreeing who coordinates the information flow, decision making, communication cascade and meeting agenda/follow up.

**Communicate**
Communicate frequently and directly; you need to be seen and heard as your organization looks for leadership, transparency and direction. Get the tone right, iterate based on employee feedback.

**Support**
Support the managers and teams visibly and personally, with focus on who needs you the most; boost morale by showing up with care, confidence and appreciation.

**Meet**
Meet frequently to share updates on key priorities, new challenges that emerged with proposed partners to respond, and confirm key messages to speak as one voice.

**Check**
*Friday Spot-Check:* what is working well, where can you step up/improve next week? What else can you do?